Refund Policy

All Poley Mountain Ski Resort Season Passes are non-refundable without the purchase of Poley Sure Insurance.

Refund Schedule

Prior to opening:	100% less a $25 administration fee
Opening day to December 31:	75%
January 1-15:	50%
January 16-30:	30%
February 1-15:	20%
February 16-29	10%
March 1-31	0%

Poley Sure Cost – not including applicable tax

Adult (18-64):	$35
Child (6-10):	$35
Youth (11-17):	$35
Senior (65+):	$35

Details

Poley Mountain Ski Resort will refund a season pass according to our schedule in the event of:

- Injury or illness of a passholder preventing participation in the sport. Support or documentation from a physician must accompany the request.
- The passholder's transfer by his or her employer necessitating a change of residence outside a reasonably accessible radius of the ski resort.

If you are requesting a refund on your pass, Poley Mountain Ski Resort will

require the following information:

- A written request outlining the details of why you require a refund.
- A doctor's note or a letter from your employer.
- Your season pass.

***Please note that the Poley Sure insurance must be purchased at the time of purchase of the season pass.** Passholders not arriving or voluntarily leaving the area are not covered under this insurance option. Other than the conditions covered by Poley Sure, your season pass is non-refundable and non-transferable.